

Community
Impact Report





At Arizona Complete Health (AzCH), we believe healthier individuals build healthy families and thriving communities. Our core values help us stay on this path which are focusing on the individual, commitment to whole health, and active local involvement.

The plan revolves around three core pillars: accessible and quality healthcare services, fostering partnerships and initiatives that enhance overall well-being beyond traditional healthcare setting and preventative care.



Giving Back

Unique Approach to Community Giving



We channel resources strategically to maximize impact. One distinctive aspect is the reinvestment of profits into outcomes-based programs, ensuring that financial gains go directly into initiatives that yield tangible improvements in health outcomes.



By supporting and participating in events, we connect with residents, organizations, and leaders, creating a network that strengthens the overall fabric of community health.



Capital grants represent a key facet of our unique approach to community giving. By providing financial support to projects and organizations with a focus on health and well-being, we catalyze initiatives that have the potential to create sustainable improvements.

Focus Areas

- Autism
- Breast cancer screening/prevention
- Cervical cancer screening
- Child well visits/immunizations
- Children's dental services
- Diabetes
- Health equity & literacy
- Heart health
- Mental health
- Preventive services for adults
- Substance abuse/misuse (including opioids)
- Suicide prevention
- Veterans

Drivers of Health



- Education (scholarships)
- Environmental
- Employment/vocational training
- Food insecurity/access to healthy food
- Housing



Transportation



Committed to Arizona Communities

We are committed to the communities we serve, focusing on the overall well-being of the people we work with and live beside. Our support spans all types of communities — rural, urban, and tribal — with the goal of improving the health and lives of our members across Arizona.



University of Arizona Center for Rural Health. Primary **Prevention Mobile Health Unit Outreach**

\$125,000 Contributed



Mobile Health Units (MHU) provide free preventive health services to low-income, rural, minority, and other un/underinsured populations with limited access to care, including screenings, flu shots, child dental fluoride varnish, insurance enrollment assistance, and referrals to Federally Qualified Health Centers for long-term care and telemedicine services.

Covid-19 Vaccinations

Central Arizona 2.480 **Cochise County** 3,468 Maricopa County 2,391 Pima County 513 Santa Cruz County 10,071 Southern Arizona 14,052



✓ American Heart Association, Adopt a Clinic

\$600,000 Contributed



We worked with the Adopt a Clinic program to support seven clinics throughout Arizona. These clinics provide education, guidance, and resources to those patients most in need. This includes the American Heart Association's Por Tu Corazon resources and content for support within the Latinx communities.

Impact at one of the seven clinic sites:

22,561

Hypertensive Patients Across El Rio System

65.5% El Rio System

BP Control Rate Across



Northern Arizona



Chinle Planting Hope Community Garden

\$25,000 Contributed



We worked with the Chinle Planting Hope Community Garden to reduce food insecurity and improve community health, while simultaneously building knowledge of traditional growing methods and edible Indigenous plants.

Donations assisted the build-out of the community garden, greenhouses, and supply sheds.

In 2023 Chinle Planting Hope officially launched their programs with an interactive open house.

Previously the temporarily established Imagination Station, even with its limited indoor space, was the community's first indoor play space. The imagination station is a STEM centered space providing access to vital educational materials.



Other Community Garden offerings include:



Imagination Station — STEM centered indoor play space



Dine Designs — culture/art education and mentoring



Mobile Library — one of only a few libraries on the Navajo Nation



Bike repair



Secondhand shop



Market of Dreams / Mercado de Los Sueños





The Market of Dreams / Mercado de Los Sueños is a workforce development and business incubator. The project's goal is to address generational poverty by growing the neighborhood's culture of entrepreneurship and small business ownership.

Our contribution supports local entrepreneurs' creativity by providing access to business development resources to launch ideas with limited risk. By lowering the barriers, the community can start to see the value in supporting all ideas rather than only the ones with the financial means to make an investment.





Havasu H.O.P.E. Drop-In Resource Center





Havasu H.O.P.E. (Help Our People Excel) is a community resource facility of the Clothes Closet and helps Havasu citizens facing hardship. They provide free clothing, and aim to be a place of restoring hope, worthiness, respect, and dignity by utilizing existing relationships and accessing other community resources.

Clients include the underprivileged, the homeless, foster children and their foster families, children bullied in school. veterans, senior citizens, and victims of domestic violence.



Central Arizona





\$50,000 Contributed



In a City of Globe recreation-based community survey, 75% of 800 respondents rated access to water recreation as a top priority. Since the closure of the pool, many in the Globe/San Carlos Apache communities have missed opportunities to be active and connect to one another, resulting in expected negative impacts on physical/mental health. Our investment will allow the Community Center to once again become the epicenter of health and recreation for the area.

> **75**% 800 total respondents

Rated access to water recreation a top priority



Native American Connections (NAC) Kitchen Equipment / Renovation for Homeless Youth Shelter

\$50,000 Contributed



This program is the largest and most comprehensive serving homeless youth in Maricopa County, AZ. With funding from local and state governments, NAC acquired and renovated a former assisted living facility as a response to the crisis of the increasing homeless population. This expansion nearly doubles the rescue housing capacity for homeless youth.

The kitchen's role has a deeper impact than serving meals. Youths participate in the kitchen, learning culinary skills and sharing clean-up chores which instills cooperation, responsibility, respect for property, and obtaining a food handler's card. Many youths seek jobs in the food industry and having this experience helps them get hired.



Honoring / Hiring / Helping Our Heroes in Pinal (HOHP)

\$100,000 Contributed

The HOHP Pinal County Veterans Transition Center is the first transitional facility for veterans in Pinal County and provides services to over 18,000 veterans/family members. We helped by providing funding through a Capital Grant Award to support expanding transitional housing beds and ADA accessibility.

Computers are on-site to assist veterans in accessing the VA My HealtheVet and EBenefits websites. A volunteer assists with replacing DD214s and other military documents.

This new facility provides:

- Emergency assistance
- Employment/training opportunities
- Food boxes
- Housing/utility assistance
- Job development
- Job search tips
- Resume review and assistance
- Transitional housing beds



Southern Arizona





▼ Step Up Bisbee/Naco (SUBN)

\$25,000 Contributed



Step Up Bisbee/Naco helps low-income, elderly, and disabled homeowners in the City of Bisbee and Town of Naco stay in their homes comfortably and safely.

Work Force Housing Initiative

SUBN refurbishes or rebuilds discounted, donated and dilapidated homes to sell in an affordable housing program. The houses are available at a 20% discount from appraised value to:

- Hospital employees
- Teachers and school staff
- City employees such as firefighters and police officers

Impact Made



40 homeowners (52 residents) received home repairs.



3 Workforce Housing Initiative homes prepared: 2 refurbished and 1 new build.



Repaired the roof of a resident for his 100th birthday.



Helped a disabled, low-income veteran install a new roof on his house.

Projects address safety, health & well-being, weatherization, and accessibility, including:

- Installation of exterior ramps and interior renovation allowing access for those with physical disabilities.
- Repair or replacement of roofs.
- Installation of heating and cooling units and water heaters.
- Repair or replacement of windows and improved insulation.
- Installation, repair, or replacement of bathroom fixtures, pull bars, handrails, and floors.
- Repair or replacement of unsafe or non-functional electrical and plumbing systems.
- Rehabilitation of unsafe foundations, structural walls, joists, porches, and steps.
- Annual heater exchange program: removing unsafe heaters.

Local building inspectors assure that work is completed to code and using safety measures.

Arizona Western College Community Health Workers (CHW) Program

\$34,000 Contributed



Arizona Western College offers a Community Health Worker Certificate program. It prepares students to become CHWs, giving them all the skills and knowledge needed for the profession. The program is 100% online and at no cost to students.

Everyone can enroll and make a difference in their local community.

Our funding helps bring well-trained CHWs to rural and disadvantaged communities to ensure better continuity of care.

Mobile Meals of Southern Arizona (MMSA)

\$50,000 Contributed



Our funding supports the Mobile Meals Southern Arizona Kitchen Campaign Project.

More than 9% of Arizonians age 65 and older are food **insecure** — this is one of the highest rates in the U.S.

MMSA delivers nutritional meals to those in need supporting people with disabilities, seniors, people battling chronic and acute diseases, and homebound individuals.



Transforming the Health of the Community, One Person at a Time

Arizona Complete Health has a proud history of serving Arizonans statewide through Medicare Advantage, Marketplace and AHCCCS.

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For more information on Arizona Complete Health, please visit www.azcompletehealth.com.



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