

## APPEAL OR SERIOUS MENTAL ILLNESS GRIEVANCE FORM

### MEMBER/APPLICANT INFORMATION:

NAME (LAST, FIRST, M.I.): \_\_\_\_\_ DATE: \_\_\_\_\_

ADDRESS: \_\_\_\_\_ CITY: \_\_\_\_\_ STATE: \_\_\_\_\_

ZIP CODE: \_\_\_\_\_ PHONE: \_\_\_\_\_ DATE OF BIRTH: \_\_\_\_\_

### RELATIONSHIP TO THE MEMBER/APPLICANT:

(i.e. Provider Parent or Guardian)

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**DESCRIPTION OF APPEAL OR GRIEVANCE:** (Please include dates, names, locations, also any other attempts to resolve the problem, attaching additional pages as necessary.)

### WHAT SOLUTION DO YOU WANT?

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### CONTINUATION OF SERVICES:

For members with a Serious Mental Illness, your services under appeal will be continued during the appeal process, unless doing so poses a serious threat of harm to you or others.

For appeals relating to Title XIX or XXI services, please check *one* of the following:

- I am requesting that the services I am appealing be continued during the appeal process. I understand that if I lose my appeal, I may be required to pay for the cost of the services that were continued during the appeal process.
- I do not want the services I am appealing to be continued during the appeal process.

CLIENT SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

PROVIDER, PARENT OR GUARDIAN SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

**Statement of Nondiscrimination**

AzCH-Complete Care Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

**Language Assistance Services**

ATTENTION: If you speak a language other than English, language assistance services are available to you at no cost. To communicate with us call 866-495-6738 (TTY: 877-613-2070).

ATENCIÓN: Si habla otro idioma distinto de inglés, tiene a su disposición servicios de asistencia de interpretación de otros idiomas sin coste adicional para usted. Póngase en contacto con nosotros en el 866-495-6738 (TTY: 877-613-2070).

SHOOH: Saad doo Bilagaá na k'ehji'bee yań íłti'góó t'aá' ni nizaad bee ník a' a'doowłgo bee haz'a' t'aá' jíík'e. Koji' nihich'i' hólne' 866-495-6738 (TTY: 877-613-2070).