



835 Companion Guide

**Refers to the Implementation Guides Based on HIPAA Transaction ASC X12N.
Standards for Electronic Data Interchange Technical Report Health Care
Claim/Advice (835) X12N/005010X221A1**

Centene Health Plan Companion Guide 835

Preface

Companion Guides (CG) to the v5010 ASC X12N Implementation Guides and associated errata adopted under HIPAA clarifies and specifies the data content when exchanging electronically with Centene Health Plan. Transmissions based on this companion guide, used in tandem with the v5010 ASC X12N Implementation Guides, are compliant with both ASC X12 syntax and those guides. This Companion Guide is intended to convey information that is within the framework of the ASC X12N Implementation Guides adopted for use under HIPAA. The Companion Guide is not intended to convey information that in any way exceeds the requirements or usages of data expressed in the Implementation Guides.

Disclosure Statement

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1. INTRODUCTION

1.1 SCOPE

This Companion Guide has been designed to describe to Centene's trading partners the format and data content of the Remittance Advice 835 transaction set in the Electronic Data Interchange (EDI) environment. The 835 transaction is used to report the status of a received claim.

1.2 OVERVIEW

This Companion Guide has been written to assist you in implementing Health Care Claim Payment/Advice transactions with Centene.

1.3 REFERENCES

The document is a companion to the ASC X12N 835 (version 005010X221A1) Health Care Claim Payment/Advice. Express permission to use X12 copyrighted materials within this document has been granted. The Technical Report Type 3 are available at; <http://store.x12.org/store/>

2. GETTING STARTED

2.1 WORKING WITH CENTENE

Centene offers multiple connectivity options to receive The ASC X12N 835 (005010x221A1).

All trading partners must have an active trading partner agreement. If a third-party has been selected to handle your electronic transactions additional Trading Partner information may be required.

If you have additional question please contact us at our email address EDIBA@Centene.com.

2.2 TRADING PARTNER REGISTRATION

All trading partners or Providers who wish to receive the 835 Payment/Advice from Centene are required to supply contact information along with submitter receiver information.

To begin the process please contact Centene either via email at EDIBA@Centene.com or you can call us at 1-800-225-2573, ext. 6075225.

3. CONNECTIVITY WITH THE PAYER/COMMUNICATIONS

3.1 SYSTEM AVAILABILITY AND DOWNTIME

The 835 transaction is generally available 24 hours a day, 7 days a week. To allow for maintenance, the 835 batch transactions may be unavailable every Thursday from 1pm - 8pm CST. All batch transactions are queued during this time frame and once maintenance is complete then batch files are released.

3.2 TRANSMISSION ADMINISTRATIVE PROCEDURES

Centene only expects to receive a 999 if an 835 X12 rejects. The 999 should be received within 48 hours of receiving the 835 X12.

3.3 RE-TRANSMISSION PROCEDURE

Centene will notify the Trading Partner when retransmitting the 835 files.

4. CONTACT INFORMATION

4.1 EDI Assistance

Most questions can be answered by referencing this Companion Guide. If you have additional questions related to Centene's 835 Payment/Advice, contact EDIBA@centene.com

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5. CONTROL SEGMENTS/ENVELOPES

5.1 ISA

This section describes the use of the Interchange Control segments, ISA. This segment marks the beginning of an interchange. The ISA segments have fixed lengths and all the elements within this segment must be populated. This segment includes a description of the expected sender and receiver codes and delimiters. The first element delimiter in the ISA segment is an Asterisk (*) which will be used as the delimiter throughout the transaction. The final character in the ISA segment is a Tilde (-) will be used as the delimiter for each segment in the transaction.

835:

5.2 ST

This section indicates the beginning and the ending of a transaction set and provides the count of the transmitted segments.

6. PAYER SPECIFIC BUSINESS RULES AND LIMITATIONS

Centene is CAQH CORE Phases I, II and III certified.

7. TRADING PARTNER AGREEMENTS

Trading Partner Agreements for existing Partners are currently on file with Centene. For new Trading Partner requests please contact EDIBA@centene.com

8. TRANSACTION SPECIFIC INFORMATION (Loops)

A Transaction Loop is a group of related segments. Centene specific values are required for the elements which comprise the segments for the 835 Transaction Loops. The following section identifies these loops, their segments and their element values:

- 8.1 Loop N/A
- 8.2 Loop 1000B - Payee Identification
- 8.3 Loop 2100 - Claim Payment Information
- 8.4 Loop 2110 - Service Payment Information

8.1 Loop N/A (835)

Loop	Segment	Name	Definition of Code
N/A	REF	Receiver Identification	Centene will provider this segment
N/A	DTM	Production Date	Centene will provider this segment
N/A	PLB	Provider Adjustment	Centene does not have a maximum limit of the PLB segments in a remittance

8.2 Loop 1000B (835) - Payee Identification

Loop	Segment	Name	Definition of Code
1000B	N3	Payee Address	Centene will always provide this segment
1000B	REF	Payee Additional Information	Centene utilizes up to 4 occurrences in this segment

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8.3 Loop 2100 (835)-Claim Payment Information

Loop ID	Segment	Name	Codes	Notes/Comments
2100	CLP02	Claim Status Code	1, 2, 3, 4 & 22	Future enhancements will be 19 & 20.
2100	NM1	Crossover Carrier Name		Future enhancement will include this segment in unison with CLP02 19 and 20.
2100	NM1	Corrected Priority Payer Name		Future enhancement will include this segment.
2100	NM1	Other Subscriber Name		Future enhancement will include this segment
2100	REF01	Reference Identification Qualifier	EA	Other codes are not used
2100	REF01	Reference Identification Qualifier	G2	Other codes are not used
2100	PER	Claim Contact Information	CX	This segment is sent at the claim level

8.4 Loop 2110 (835)-Service Payment Information

Loop ID	Segment	Name	Codes	Notes/Comments
2110	REF01	Reference Line Item Control Number	6R	Must Equal: 6R Provider Control Number (Line item control number in Loop 2400, REF01) Used in 837 Professional if submitted then this must be returned on the remittance.
2110	AMT01	Amount Qualifier Code	B6	Other codes are not used
	PLB03-1, PLB03-2	Adjustment Reason Code, Provider Adjustment Identifier	Most commonly used L6 & WO	These adjustments can either decrease the payment (a positive number) or increase the payment (a negative number). Zero dollar adjustments are not allowed. Some examples of PLB adjustments are a Periodic Interim Payment (loans and loan repayment) or a capitation payment. Multiple adjustments can be placed in one PLB segment, grouped by the provider identified in PLB01 and the period identified in PLB02.

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9. APPENDICES

9.1 Change Summary

The Change Log below will be used to document revisions that are made after initial publication of the Centene ANSI v5010 Companion Guide.

835 ERA Companion Guide Change Log			
Section	Change Description	Date of Change	Version
Page 5-6	Removed IEA/SE information from companion guide	10/6/16	1
Page 4	Added where TR3s are available	10/6/16	1
Page 7	Corrected spelling on segment	10/6/16	2
	Removed ISA/ST tables	11/8/16	2