

NIA/RadMD Prior Authorization Submissions

Arizona Complete Health would like to remind providers that all products (Medicaid, Medicare, Marketplace and Commercial) require prior authorization for high tech imaging services to be requested from National Imaging Associates (NIA).

REQUESTING PRIOR AUTHORIZATION

At this time, NIA’s prior authorization system (RadMD) lists Arizona Complete Health under our legacy entity name, Health Net of Arizona. This is set to change to Arizona Complete Health on January 1, 2019. Please reference the following grid when requesting authorizations from NIA:

Line of Business	If the current date is:	Please select the business unit:
<ul style="list-style-type: none"> Ambetter Allwell AzCH-Complete Care Plan Health Net of Arizona Commercial 	On or before 12/31/2018	Health Net of Arizona
	On or after 01/01/2019	Arizona Complete Health

PLEASE NOTE

Once the business unit is selected, providers will be prompted to select the appropriate product. Please ensure the product selected corresponds to the correct line of business (LOB).

If the Line of Business is:	Then select the product:
Allwell from Arizona Complete Health	Medicare
Ambetter from Arizona Complete Health	Marketplace
AzCH-Complete Care Plan	Medicaid
Health Net of Arizona	Commercial

ADDITIONAL INFORMATION

If you have questions regarding the information contained in this update or if additional education is needed, please contact your Provider Engagement Specialist or email AzCHProviderEngagement@azcompletehealth.com.

THIS UPDATE APPLIES TO THE FOLLOWING **ARIZONA COMPLETE HEALTH** PROVIDERS TYPES:

- Physicians
- Medical Groups/IPAs
- Hospitals
- Ancillary Providers
- FQHC
- Behavioral Health Providers

LINES OF BUSINESS:

- Ambetter (Marketplace)
- Allwell (Medicare)
- AzCH-Complete Care Plan (Medicaid)
- Commercial

PROVIDER SERVICES:

1-866-796-0542



www.Azcompletehealth.com