

Provider Update

News and Announcements | August 20, 2018 | 1 Page | Update 18-003

Notification of Pregnancy Requirements

Early access to prenatal care is linked to healthy pregnancies which result in positive birth outcomes. Arizona Complete Health-Complete Care Plan (AzCH-Complete Care Plan) would like to remind providers that care management activity begins with prompt identification of all pregnant members.

Identification occurs through one of the following:

- Receipt of a Notification of Pregnancy (NOP) form from the OB provider or health home
- · Receipt of demographic or claims information indicating pregnancy
- Member self-referral.

NOP FORM LOCATION

The Notification of Pregnancy Form (NOP) is located on our websites:

Cenpatico Integrated Care	https://www.cenpaticointegratedcareaz.com/providers/provider-resources/provider-forms.html
Health Net Access	https://www.healthnetaccess.com/providers/provider-forms.html
AzCH-Complete Care Plan	Coming October 1, 2018

OB VISIT REQUIREMENTS

Visits with an OB provider are required to occur in the 1st trimester of pregnancy or, within 42 days of member enrollment with the health plan.

Postpartum visit with OB Provider is required within 21-56 days of member's delivery. Provider submission of a claim for a postpartum visit is required. The visit provides an opportunity for Providers to assess for postpartum depression and discuss family planning methods.

ADDITIONAL INFORMATION

If you have questions regarding the information contained in this update or if additional education is needed please contact your Provider Engagement Specialist or email AzchProviderEngagement@azcompletehealth.com.

THIS UPDATE APPLIES TO THE FOLLOWING **AzCH-Complete Care Plan** PROVIDER TYPES:

- Physicians
- · Medical Groups/IPAs
- Hospitals
- Ancillary Providers

PROVIDER SERVICES

AzCHProviderEngagement @azcomplethealth.com 1-866-796-0542 azcompletehealth.com

PROVIDER DISPUTES

AzCH-Complete Care Plan Provider Disputes 1870 W. Rio Salado Parkway, Suite 2A Tempe, AZ 85281

STATE FAIR HEARINGS

AzCH-Complete Care Plan Provider State Fair Hearings 1870 W. Rio Salado Parkway, Suite 2A Tempe, AZ 85281