

New Payment Policies

Effective November 1, 2018 Arizona Complete Health will implement the following Payment Policies, resulting in new medical claims reimbursement edits within our claims adjudication system. This is in addition to all other reimbursement processes that Arizona Complete Health currently employs across all Lines of Business.

NEW PAYMENT POLICIES

Policy Number	Policy Name	Policy Description
CC.PP.060	Not Medically Necessary Inpatient Services (Post-Pay Recovery)	The purpose of this policy is to define payment criteria for medical professional services when the inpatient facility admission is denied as not medically necessary. This policy is administered through post-pay review and recovery
CC.PP.061	Non-Obstetrical Pelvic and Transvaginal Ultrasounds	The purpose of this policy is to define payment criteria for multiple non-obstetrical ultrasound images in a single session
CC.MP.161	Monitored Anesthesia Care	This policy outlines the indications for when Monitored Anesthesia Care is considered medically necessary for Gastrointestinal Endoscopy
CC.PP.063	Place of Service Mismatch	Transparency Policy

FULL PAYMENT POLICIES

Arizona Complete Health encourages all providers to review the full version of these policies located in the [For Providers](#) → [Provider Resources](#) section of www.azcompletehealth.com.

ADDITIONAL INFORMATION

If you have questions regarding the information contained in this update or if additional education is needed please contact your Provider Engagement Specialist or email AzCHProviderEngagement@azcompletehealth.com.

THIS UPDATE APPLIES TO THE FOLLOWING **ARIZONA COMPLETE HEALTH** PROVIDERS TYPES:

- Physicians
- Medical Groups/IPAs
- Hospitals
- Ancillary Providers

LINES OF BUSINESS:

- Ambetter (Marketplace)
- Allwell (Medicare)
- AzCH-Complete Care Plan (Medicaid)

PROVIDER SERVICES:

Allwell from Health Net
1-800-977-7522

Ambetter from Health Net
1-888-926-5057

AzCH-Complete Care Plan
1-866-796-0542 *Effective 10/1/18*



www.Azcompletehealth.com