

Provider Type/Category of Services Billing

Arizona Complete Health-Complete Care Plan has noticed a significant increase in provider claims denying for the servicing provider's Provider Type being invalid to bill for the procedure code(s). All Providers must ensure they are billing for services covered under their assigned specialty and category of service.

Providers receiving the following claim denial: EX7V- Provider Type is invalid for this procedure, should thoroughly review this communication as a means to prevent further denials.

CATEGORY OF SERVICE

All procedure codes billable to Arizona Complete Health-Complete Care Plan are classified into a specific Category of Service by Arizona Health Care Cost Containment System (AHCCCS). A provider must have the corresponding Category of Service code(s) on their AHCCCS Provider File to bill for the service. This configuration ensures that the appropriate specialty or type of provider is rendering the appropriate service(s). If a provider bills a service that is not within in their scope of practice, or in this case not within their category of service, the claim line/services will deny accordingly.

For example:

Provider type B8-Behavioral Health Residential Facilities would have a COS 47-Mental Health Services assigned to their AHCCCS Category of Service profile. This means they can bill Procedure codes that have a COS 47 assigned to them.

Category of services codes and descriptions are defined by the AHCCCS administration. For a complete list of Category of Services please visit: https://www.azahcccs.gov/PlansProviders/Downloads/RFPInfo/YH09/DataSupplement/DocE-1AHCCCS_CategoriesService.pdf. Providers who need to update a category of service should contact AHCCCS directly. Once a provider's Category of Service is updated with AHCCCS, providers must submit a corrected claim for health plan reconsideration.

ADDITIONAL INFORMATION

If you have questions regarding the information contained in this update, please contact your Provider Engagement Specialist or email AzCHProviderEngagement@azcompletehealth.com.

THIS UPDATE APPLIES TO THE FOLLOWING **AzCH-Complete Care Plan** PROVIDER TYPES:

- Physicians
- Medical Groups/IPAs
- Hospitals
- Ancillary Providers
- Behavioral Health Physicians
- FQHC

PROVIDER SERVICES

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PROVIDER DISPUTES

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STATE FAIR HEARINGS

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