

Provider Update

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BILLING SAME-DAY SICK VISITS and EPSDT VISITS

Arizona Complete Health-Complete Care Plan would like to remind providers that under certain criteria, a Sick visit and an Early and Periodic Screening. Diagnostic and Treatment (EPSDT) visit are able to be billed conjunctively as a separately billable service. Please thoroughly review this communication as a means to prevent claim denials for inappropriate billing.

BILLING CRITERIA

The billing of a Sick visit (CPT Codes 99201-99215) and an EPSDT visit on the same date of service can be separately billed if:

1. An abnormality is encountered or, a preexisting problem is addressed in the process of performing an EPSDT service and the problem or abnormality is significant enough to require additional work to perform the key components of a problem-oriented Emergency (E/M) service.

2. The Sick visit is documented on a separate note.

3. History, Exam, and Medical Decision Making components of the separate Sick visit already performed during the course of an EPSDT visit are not to be considered when determining the level of the additional service/Sick visit (CPT Code 99201-99215).

4. The current status (not history) of the abnormality or preexisting condition is the basis of determining medical necessity.

PLEASE NOTE

- Modifier 25 must be added to the Office/Outpatient code to indicate that a • significant, separately identifiable evaluation and management service was provided by the same physician on the same day as the preventive medicine service.
- Acute diagnosis codes that are not applicable to the current visit should not be billed.
- An insignificant or trivial problem/abnormality that is encountered in the process of performing the preventive medicine evaluation and management service, and which does not require additional work and the performance of the key components of a problem-oriented E/M service is included in the EPSDT visit and should not be reported.

ADDITIONAL INFORMATION

If you have questions regarding the information contained in this update or if additional education is needed please contact your Provider Engagement Specialist or email AzCHProviderEngagement@azcompletehealth.com.

THIS UPDATE APPLIES TO THE FOLLOWING AzCH-Complete Care Plan PROVIDER TYPES:

- Physicians
- Medical Groups/IPAs
- Hospitals
- Ancillary Providers

PROVIDER SERVICES

AzCHProviderEngagement @azcomplethealth.com 1-866-796-0542 azcompletehealth.com

PROVIDER DISPUTES

AzCH-Complete Care Plan Provider Disputes 1870 W. Rio Salado Parkway, Suite 2A Tempe, AZ 85281

STATE FAIR HEARINGS

AzCH-Complete Care Plan Provider State Fair Hearings 1870 W. Rio Salado Parkway, Suite 2A Tempe, AZ 85281