



Invalid Billing of Part B Outpatient Therapy Services

Health Net of Arizona has noticed a significant increase in provider claims denying for invalid billing of therapy services. Allwell from Health Net and Ambetter from Health Net providers receiving the following claim denial: EXvO are encouraged to thoroughly review this communication as a means to prevent further denials.

FUNCTIONAL LIMITATIONS

Providers billing for outpatient therapy services, including physical therapy (PT), occupational therapy (OT) and speech-language pathology services (SLP), must bill with a functional limitation G-code (G8978-G9176) per Medicare billing guidelines. Further information on Functional Reporting is found within Chapter 5 of the Medicare Part B Claims Processing Manual for Outpatient Rehabilitation and CORF/OPT Services, Section 10.6, located at: <https://www.cms.gov/Regulations-and-Guidance/Guidance/Manuals/Downloads/clm104c05.pdf>

APPLICATION OF CODING REQUIREMENTS

Claims for outpatient therapy services (PT, OT and SLP) furnished on and after July 1, 2013, that do not contain the required functional G code/modifier information will be returned or rejected, as applicable.

The non-payable G-codes and severity modifiers provide information about the beneficiary's functional status at the outset of the therapy episode of care, including projected goal status, at specified points during treatment, and at the time of discharge. These G- codes, along with the associated modifiers, are required at specified intervals on all claims for outpatient therapy services - not just those over the cap.

ADDITIONAL INFORMATION

For more information on therapy service billing and CMS billing requirements please visit: <https://www.cms.gov/Regulations-and-Guidance/Guidance/Manuals/Downloads/clm104c05.pdf>

If you have questions regarding the information contained in this update, please contact your Provider Engagement Specialist or email: AzCHProviderEngagement@azcompletehealth.com.

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THIS UPDATE APPLIES TO THE FOLLOWING **HEALTH NET OF ARIZONA** PROVIDERS TYPES:

- Physicians
- Medical Groups/IPAs
- Hospitals
- Ancillary Providers

LINES OF BUSINESS:

- Ambetter/ CommunityCare HMO

PROVIDER SERVICES

Ambetter from Health Net (Health Insurance Marketplace)

AzCHProviderEngagement@azcompletehealth.com

1-888-926-5057

www.ambetterhealthnet.com

REMINDER: Our name is changing! Starting October 1, Health Net of Arizona will be changing its name to Arizona Complete Health

